ANU College is the pathway provider for
Approximate travelling times from ANU in minutes

<table>
<thead>
<tr>
<th>Location</th>
<th>Car</th>
<th>Bus</th>
<th>Bike</th>
</tr>
</thead>
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<td>Inner South</td>
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<td>15</td>
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<tr>
<td>Woden Valley</td>
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<td>25</td>
<td>40</td>
</tr>
<tr>
<td>Tuggeranong</td>
<td>20</td>
<td>32</td>
<td>60</td>
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<tr>
<td>Gungahlin</td>
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<td>30</td>
<td>80</td>
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The Australian National University is one of the world’s most highly respected universities. It has been consistently ranked amongst the best universities in Australia and the world. ANU continues to attract some of the world’s finest students and staff. Its reputation for distinctive research is widely recognised, and its teaching programs are among the nation’s best. A culture of discovery and inquiry informs all aspects of research and education, including the University’s connections with the world’s other top institutions.
Why study at **ANU College?**

**ANU College (ANUC)** is the English language and academic pathway provider for The Australian National University (ANU), one of Australia’s highest ranked universities and amongst the world’s best*. ANUC is committed to excellence and to providing a personal service to students who study at the College. ANUC is located in a newly refurbished building on the ANU campus. It is easily accessible by public transport, with a bus stop at the front entrance to the building, and only a 10-minute walk from the city centre of Canberra.

Students choosing to study at ANU College can utilise facilities and services including:

★ 17 purpose-built class rooms with ICT (information and communication technology) facilities over 2 levels
★ SDL (Self-Directed Learning) with computerised language learning software.
★ wireless network
★ comfortable student common room with kitchen facilities
★ quiet study and ICT resource areas for students
★ assistance from dedicated student support officers

ANUC is accredited by NEAS (National ELT Accreditation Scheme), which ensures high standards and best practice.

ANU College students enjoy a very high success rate every year. **Consistently, more than 90% of our Pathway students successfully enter into ANU degree programs*.**

This success rate shows that the majority of ANU College students perform outstandingly well in the ANU College Pathway programs. Under ANU College’s competitive academic curriculum, students will be well equipped with strong academic and research skills and well prepared for university studies.

---

* 2013 QS World University Rankings by Subject: Number 1 in Australia, and in the top 10 in the world in five disciplines
* ANU College results since 2008 to present day
* 2013 QS World University Rankings: 1st in Australia and 27th in the world.
2012-2013 Times Higher Education World University Rankings: 2nd in Australia and 37th in the world
Help and Support

Before You Arrive

As part of our service, ANU College has prepared an ‘International Student Welcome & Pre-Arrival Information Pack’ which will be sent to all students prior to their departure from their home country. The pack has information to assist students with arranging visas and travel to Australia, about what to bring and accommodation options in Canberra. This ensures that students are well prepared for their studies and their new life at ANU College.

Orientation

The ANU College Orientation ensures all new students are given important information about their program.

Orientation assists students in adjusting to their new academic environment, and is a mandatory requirement for entry into the College.

Academic Support

ANU College incorporates supervised self-directed learning into all programs. This provides another opportunity for students to receive individual academic support and advice. Teachers are available to give guidance on study strategies and cross-cultural issues that may arise while studying in a foreign country. Advice is also available on matters such as balancing study and outside commitments.

Student Welfare Support

ANU College has a Student Support Officer who provides assistance and referrals for non-academic matters. Students with accommodation, personal, medical, or legal issues, or any issue of concern, are encouraged to see the Student Support Officer. The Student Support Officer also works closely with individuals or groups of students identified as having high needs, such as students under 18, to ensure their smooth adjustment to college life.

Events and Social Activities

ANU College offers students a number of interesting and enjoyable sightseeing, sporting and cultural activities. In addition, social events are organised throughout the year by student members of the ANU College Social Club. These events help students get to know their classmates and teachers, and also to meet Australian students studying at ANU.
Access to ANU services and facilities

All ANU College students have access to many of the university’s services and facilities, such as:

★ Medical Centre
★ Counselling
★ Libraries
★ Careers Centre
★ Disability Services Centre
★ Academic Skills and Learning Centre

Health and Safety

Qualified First Aid Officers are always available for ANU College students during office hours.

ANU College and ANU believe it is important to encourage students to be aware of and take responsibility for their own safety, and the safety of their fellow students. ANU has a dedicated team of students who volunteer their time for the UNISAFEGUARD Patrols. Students walking from one part of the campus to the other and who feel unsafe, particularly at night, can telephone for assistance and a UNISAFEGUARD Patrol Officer will escort the student to their destination on campus.

This free service complements the regular UniSafe Bus service offered by ANU. Please refer to facilities.anu.edu.au/unisafe/ for further information.

Overseas Student Health Cover (OSHC)

All International students are required to maintain OSHC for the duration of their student visa. Students are required to purchase ‘Visa Length Cover’ which will be outlined on their offer letter and payable with the initial tuition fees. Discounts apply for cover greater than 12 months.

For further details on the fees associated with OSHC please refer to anucollege.edu.au.

For the full information on our preferred provider Worldcare, please visit oshcallianzassistance.com.au.

“Yuki Okazaki, Japan

I decided to study at ANU College because I was attracted by comments in the guide just as you are reading this guide. According to the comments, those studying at ANU College can improve their English skills by sharing their knowledge with one another. This proved to be the case for me and in that sense I owe my further development in terms of academic English to my friends.

At ANU College, a great emphasis lies on encouraging students to manage their study. Teachers not only teach you English, but also give you tips to manage your study on your own which is useful for university.

Learning at ANU College may be tough for some, but regardless of your English level, if you study here, you will be at a much higher level at the end of the course. I hope you will enjoy your study and will succeed.”

Yuki Okazaki, Japan

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Yuki Okazaki, Japan
Canberra, the national capital of Australia, is located in the Australian Capital Territory (ACT). The city is home to 380,000 residents, is recognised as one of the best planned cities in the world and is where Australia’s highest ranking university*, The Australian National University, is located.

The high-quality education available in Canberra, together with the convenience of a modern city and the pristine natural environment, offers students a healthy and safe place to concentrate on their studies.

Public Transport

Canberra has an excellent public bus system servicing all of the ACT and is provided by the ACT Internal Omnibus Network (ACTION). ANU College students have a choice of buses to take, including one that stops directly in front of the College. Information on routes and timetables is available from the ACTION bus website: action.act.gov.au

ANU College students are able to receive a student discount when taking public transport in Canberra.

Cost of Living

As a guide, students should allow approximately AU$18,610 per year to cover accommodation, food and additional expenses such as transport, phone and internet use.

Information on Canberra can be found on the following websites:

★ canberrayourfuture.com.au
★ visitcanberra.com.au

Average Maximum Temperatures

Canberra has four distinct seasons and is well known for having outstanding autumnal colour, clear blue skies in winter, a kaleidoscope of flowers in spring and very warm dry summers.

<table>
<thead>
<tr>
<th>Season</th>
<th>Average Temperature (Celsius)</th>
</tr>
</thead>
<tbody>
<tr>
<td>☀️ Summer</td>
<td>27 degrees</td>
</tr>
<tr>
<td>🍂 Autumn</td>
<td>20 degrees</td>
</tr>
<tr>
<td>❄️ Winter</td>
<td>12 degrees</td>
</tr>
<tr>
<td>🌱 Spring</td>
<td>19 degrees</td>
</tr>
</tbody>
</table>

*2013 QS World University Rankings: 1st in Australia and in the top 10 in the world in five disciplines.
Maurice Jonquet Van Brunschot, Netherlands

When I was asked why I chose ANU College, I answered without hesitation. I chose this College because I am, by nature, ambitious. One of the few places where I can quench my thirst for knowledge is here; in a pathway to one of the top ranked universities worldwide. While adapting to a completely new environment was no easy task, Australian hospitality made me feel welcome at all times. Canberra is not only home to thousands of smiling faces but it also is an excellent place to study. The peaceful atmosphere the city provides makes studying pleasant and relaxing. Studying at ANU is not easy, but is certainly worth it. If someone asks me if I regret my decision, not only will I say no, but I will also add that I am eager to keep studying in such a remarkable institution. ANU College has pushed my limits and encouraged me to be even better.”
English For Academic Purposes

Students at Intermediate level and above may be considered for the English for Academic Purposes (EAP) course which prepares students for study at the ANU College Foundation Program. The preparation will include:

★ Reading academic material;
★ Understanding lectures;
★ Expressing understanding of ideas through speaking and writing;
★ Thinking critically about ideas heard and read

EAP does not provide a direct entry access pathway to the ANU. EAP must be packaged with the ANU College Foundation Studies program.

Entry Requirements

★ Students must be at least 17 years old before they commence the program;
★ IELTS of 4.5 (no band less than 4.0).

Further details on the English Language Entry Requirements can be found at anucollege.edu.au/entryrequirements

Duration
14 weeks (per block)

2014 Start Dates
23 January
27 March
29 May
24 July
18 September
20 November

Sample Timetable

<table>
<thead>
<tr>
<th>Time</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:15am – 10:00am</td>
<td>News, Core Textbook, Self-Directed Learning, IT Lab</td>
<td>Writing</td>
<td>Reading / Writing (classes finish at 11:45am)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:30am – 12:00pm</td>
<td>Break</td>
<td>Reading</td>
<td>Lunch</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td>Speaking/Listening</td>
<td>No class (individual and group study)</td>
<td>Speaking/Listening</td>
<td>No class (individual and group study)</td>
<td></td>
</tr>
</tbody>
</table>

* 20.5 hours of supervised instruction per week
ANU College Foundation Studies

➤ Pathway to ANU

The ANU College Foundation Studies program is an excellent pathway into ANU. The courses on offer within the Foundation Studies program have been designed to provide students with the appropriate academic preparation for their intended ANU degree program. Upon successful completion of the Foundation Studies program, and subject to meeting the ANU entry requirements, entry to the student’s chosen undergraduate degree program is guaranteed.

There are two programs on offer:

★ Standard (2 semesters)
★ Extended (3 semesters)

93% Success Rate*

* students securing a full offer from the ANU (November 2012 graduating cohort)
FS Standard (2 semesters)

The ANU College Foundation Studies Standard program comprises nine courses: Academic English, Advanced Academic English, Computer Applications and six academic content courses. Students are assigned to an academic stream according to their indicated future ANU Degree pathway. This ensures all necessary prerequisites and assumed knowledge courses are completed before articulation to the University. Details of these streams are available on the ANU College website.

Computer Applications runs once each week, for two hours. English courses run four times each week, to total eight hours while all academic courses, except ANU Undergraduate courses, run twice a week to total four hours. It is recommended that at least the equivalent amount of time is allocated by each student for class preparation, homework, assignments and self study for every course they are enrolled in. The time commitment for ANU Undergraduate course varies and information on this can be obtained from the Head of Program prior to each semester.

Students must pass all Semester One courses (i.e.: achieve a minimum 50% in all courses) to be eligible to progress to Semester Two.

BS and Economics stream (example only)

**Semester 1**
- Academic English, Computer Applications, and:
- Critical Thinking & Reasoning
- Algebra
- Economics

**Semester 2**
- Advanced Academic English and
- 3 Academic Courses:
- Calculus
- Statistics
- Accounting

FS Extended (3 semesters)

The ANU College Foundation Studies Extended program comprises the following courses in the first semester, all of which are compulsory: Foundation English, History of Maths, Communication Studies and History Makers. Foundation English runs four times each week, to total eight hours. The other courses run twice a week to total four hours each. It is recommended that at least the equivalent amount of time is allocated by each student for class preparation, homework, assignments and self study for every course they are enrolled in.

A minimum grade of 60% in each course is required to continue into the subsequent semester. The second and third semesters of the program follow the same streamed structure and progress rules as the Foundation Studies Standard program.

Engineering / Computer Science stream (example only)

**Semester 1**
- Foundation English (FE)
- Communications Studies
- History Makers
- History of Maths

**Semester 2**
- Academic English, Computer Applications, and 3 Academic Courses:
- Critical Thinking & Reasoning
- Algebra
- Physics

**Semester 3**
- Advanced Academic English and 3 Academic Courses:
- Calculus
- Statistics
- Australian Studies

The ANU College Foundation Studies Standard/Extended meets the requirements for Foundation Programs which have been registered on CRICOS for delivery in Australia to overseas students providing an academic preparation for seeking entry to first year undergraduate study or its equivalent.
How are entry scores to ANU calculated?

Successful completion of ANU College Foundation Studies occurs when a student passes all enrolled courses. Entry to ANU occurs when a student successfully completes the program, achieves a minimum grade of 65% in Advanced Academic English and meets the grade point average set by ANU for entry to each degree program. Computer Applications and Academic English course grades are not included in this calculation, however passing these courses is a requirement for successful completion of Foundation Studies. Foundation Studies Extended Semester One courses are also not included in the ANU entry grade calculation.

For students planning to enter degree programs in the College of Law or College of Business & Economics, entry scores will be calculated based on the grade average of all six degree pathway-related academic courses.

For students planning to enter degree programs delivered by all other Colleges (Science, Arts & Social Studies, Engineering & Computer Science, Asia and The Pacific), entry scores will be calculated based on the grade average of their top five academic courses.

Scholarships

ANU College of Business and Economics International Merit Scholarship. Each year the ANU College of Business and Economics (CBE) may award up to two half-tuition (50%) fee sponsorships to eligible ANU College Foundation Studies students. Students must accept an offer of degree study in the ANU College of Business and Economics to be eligible. The Scholarship is highly competitive and is awarded to students based on their academic performance in the ANU College Foundation Studies program.

Assessment

Foundation Studies evaluation consists of both continuous assessment and end-of-semester final examinations. Students must pass final examinations in order to pass each course. Students taking ANU undergraduate courses must complete the University assessment. All Foundation Studies courses require a pass grade of 50% except for Advanced Academic English, which requires 65% and Semester One Foundation Studies Extended courses, which each require a pass grade of 60%. Students must pass all their courses to be eligible to progress to subsequent semesters and to graduate from Foundation Studies.

2014 Start Dates

Foundation Studies Standard (2 semesters)
★ 13 February
★ 17 July

Foundation Studies Extended (3 semesters)
★ 20 March
★ 2 October

Academic Streams
★ Arts and Social Sciences/Asia and the Pacific
★ Business and Economics
★ Engineering and Computer Science
★ Law
★ Science
Course Descriptions and Assessments

➤ ANU College Foundation Studies

Students select their elective subjects according to their choice of academic stream and destination degree. Details of each academic stream can be viewed at anucollege.edu.au

**Academic English and Advanced Academic English (Compulsory for Foundation Studies)**

Academic English and Advanced Academic English are task-based study skills courses designed to prepare students for the written and oral tasks they will undertake at university. Students develop analytical skills by exploring topics such as the environment, critical theory, the media, current affairs, and science and technology. Current national and international issues are included to prepare students for university discussions and seminars.

**Assessment:** Oral presentations; written tests and assessments; research assignments; and final examination (30%).

**Accounting**

This subject has been designed to prepare students for entry to the undergraduate Accounting courses at ANU. Students who have studied Accounting before are still strongly advised to take this course, as the terminology and procedures used at an undergraduate level are often very different from those previously studied.

**Assessment:** Oral presentations; written tests and assessments; research assignments; and final exam (35%).

**Algebra**

This subject is a detailed study and application of: Equations and Inequalities, Graphs of Functions including key properties and symmetry, linear functions, quadratic functions, Polynomial functions, Rational Functions, Inverse functions and Composite Functions, Exponential and logarithmic Functions, Trigonometry Functions, basics of systems of linear equations, Sequences and Series including Arithmetic, Geometric and Infinite series, Mathematical Induction and a study of the Binomial Theorem. This unit prepares the student for Calculus and Statistics and also provides the necessary algebraic skills expected for entry into a typical first year mathematics subject at university.

**Assessment:** Online assessments; oral presentation; In Class Tests; and final exam (35%).

**Art**

This subject is available for Foundation Studies students intending to enter the ANU Visual Arts degree. Entry is only possible following successful presentation of a portfolio at interview. Head of Program approval is required to take this subject on a case-by-case basis.

**Assessment:** as determined by the ANU School of Art.

**Australian Studies**

Australian society will be examined through studying significant historical, cultural, artistic and literary moments, beginning with concepts of the Australian landscape and continuing on through examinations of the changing place of aboriginals, women, workers, politicians, athletes and the military in Australian society. There will be a focus on what it means to be Australian, as well as on the ways successive waves of migrants have dealt with the challenges of life on this continent.

**Assessment:** Oral presentations; written tests and assessments; research assignments; and final examination (30%).

**Biology**

This subject is available for Foundation Studies students intending to enter a relevant ANU Science degree. This subject aims to introduce some of the major concepts in the study of life, focussing on evolutionary and ecological questions in genetics and ecology. Head of Program approval is required to take this subject on a case-by-case basis.

**Assessment:** as determined by the ANU School of Biology.

**Calculus**

**Pre-requisite:** Algebra

This subject follows Foundation Algebra with a study of limits including a study of L’Hoptial’s Rule, continuity, differential calculus including implicit differentiation, applications involving differential calculus. A study of various Integral Calculus techniques and their applications involving integrals.
Course Descriptions and Assessments

A Basic introduction to Numerical Analysis including Numerical Integration, Linear approximations, Euler’s Method. This unit prepares the student well for entry into a typical first year mathematics subject at university.

Assessment: Online assessments; oral presentation; In Class Tests; and final exam (35%).

Chemistry

This subject introduces students to the basic concepts of chemistry. The topics covered include matter and energy, atomic structure, chemical periodicity, structure and bonding in compounds, inorganic nomenclature, chemical calculations, properties of gases, chemical equilibrium, acids and bases, organic chemistry and the chemistry of the earth.

Assessment: In-class tests; laboratory assignments; and final exam (35%).

Critical Thinking and Reasoning

Critical thinking skills are of primary importance in tertiary-level education. Development of these skills marks the difference between secondary education with an emphasis on information-based learning and tertiary with its focus on critical analysis. This subject aims to develop the thinking skills necessary for success at university through instruction in patterns of reasoning, informal logic, argumentation and textual analysis.

Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

Communication Studies (compulsory for students taking the FS Extended program)

Communication Studies introduces students to some of the theories, forms and functions of communication. The subject focuses on such concepts as verbal and nonverbal communication, ideas of the self, intercultural communication, film and media and the impact of the IT revolution. Students will take part in oral presentations and do an exercise analysing a film.

Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

Computer Applications (compulsory)

This subject provides knowledge and skills to use word-processing and spreadsheet applications tools in formal and structured written reports, essays, and assignments, acceptable at a tertiary level. This course complements the Academic English course elements that deal with structure of written communication.

Assessment: Online assessments; tests; and final exam (35%).

Economics

This subject explains the main principles of economics and gives students an economic perspective on the world. Students learn how economic theory can be applied to current events and issues such as climate change and the global financial crisis, and how to present an argument making use of economic reasoning and statistical evidence. The course covers: economics in general (opportunity cost, incentives, etc); microeconomics (including supply and demand, elasticity, markets, firms, and competition); and macroeconomics (including economic growth, inflation, unemployment, and international trade and finance).

Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

Foundation English (compulsory for students taking the FS Extended program)

This subject is designed to provide opportunities for students to improve their grammar at the sentence and paragraph level. Students will also prepare summaries, essays and improve their research skills. They will also develop reading and note-taking skills through a variety of sources.

Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

* These subjects are offered by the ANU and have special entry requirements.
History Makers (compulsory for students taking the FS Extended program)
The lives of twelve extraordinary figures in History are examined in this subject. There are great queens who sacrificed everything for love, kings who fought to save civilization, and powerful thinkers who created significant breakthroughs in the way we see the world.
Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

History of Maths (compulsory for students taking the FS Extended program)
The basic aim of this subject is to explore where the maths we know today came from, looking back to where it all started in ancient times and how it evolved into the maths that we enjoy today.
Assessment: Tests (40%) and final exam (60%).

Key Moments in Western Civilisation
Western Civilisation will be examined through studying significant historical, philosophical and scientific moments, beginning with Classical Greece and ending in the present day. Ideas relating to Economics, Religion, Government, Philosophy, Technology, The Arts, Entertainment and Architecture will be examined. By the end of this subject, students will have a broad understanding of the origins and nature of some salient aspects of Western Civilisation, including the contributions of important individuals.
Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

Linguistics
This subject aims at developing an understanding of the scientific study of language as a human faculty and as a means of communication. It covers topics necessary to such an understanding including: what elements are necessary for a language and how languages differ; how languages are structured in terms of words, sentences and sounds and how these are represented in speech and writing; how meanings are expressed in words and in contexts; how languages reflect the culture of their users and change with time, and how language is acquired.
Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

Music*
This subject is available for Foundation Studies students intending to enter the ANU Music degree. Entry is only possible following a successful audition. Students will be provided with 1 hour per week instrumental tuition, plus classes in theory, history and/or musicology, and the opportunity to participate in specialised ensembles and performance workshops. Head of Program approval is required to take this subject on a case-by-case basis.
Assessment: as determined by the ANU School of Music.

Physics*
This subject is available for Foundation Studies students intending to enter a relevant ANU Science or Engineering degree. This course assumes little or no previous knowledge of physics. It is an introduction to simple physical concepts and the laws that underlie them to help understand nature and the many technologies we have invented to improve and extend our life. Topics of study include forms of energy, mass, velocity, acceleration, fluids, heat, entropy, electrical circuits, electronic devices and instruments, waves, sounds, light and x-rays. Head of Program approval is required to take this subject on a case-by-case basis.
Assessment: as determined by the ANU School of Physics.
Politics
This subject provides a general introduction to politics as something which affects us all. We begin by defining politics and discussing: academic approaches to the subject; political ideas and ideologies; and political systems, structures and processes. We apply this framework to homelands and other countries. We also apply it to Australian politics, examining how that works, what is happening and why; and to world politics, where we consider theories, structures, forces (particularly globalisation and competition for resources), and consider trends, such as increasing conflict, through looking at current events and issues.
Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

Psychology
This subject introduces students to some of the main sub-disciplines of psychology and covers topics such as: perspectives in psychology, research methods, development, learning, motivation, personality, psychological disorders and positive psychology.
Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

Statistics
Pre-requisite: Algebra
This subject provides an introduction to the terminology and processes of first year university statistics courses that are common to many undergraduate degrees. Topics covered include graphing distributions of qualitative and quantitative variables, describing distributions numerically, density curves and normal distributions, sampling and experiment design. An introduction to probability including randomness, basic probability models such as probability tables and histograms, Venn diagram and probability tree, basic probability rules including conditional probabilities, binomial and Poisson Probabilities as also basic Counting Theory (Permutations and Combinations).

Introduction to Sampling distributions with particular focus towards the Binomial distribution, Normal approximation for the Binomial distribution, Central Limit theorem and the Law of Large numbers.
Assessment: Online assessments; oral presentation; In Class Tests; and final exam (35%).

Twentieth Century History
This subject examines major global events such as the causes and effects of the two World Wars, the decline of empires and associated end of colonialism, the Great Depression, the Cold War and the rise of terrorism. It will also examine technological and medical breakthroughs. Significant characters in the twentieth century in the fields of war, politics and science will also be studied.
Assessment: Oral presentations; written tests and assessments; research assignments; and final examination (30%).

* These subjects are offered by the ANU and have special entry requirements.
Accommodation

Homestay Accommodation

For new students studying in Australia for the first time, homestay is recommended.

The minimum period of Homestay is four weeks, and students are required to make payments in advance.

Australian Homestay Network (AHN)

ANU College contracts the Australian Homestay Network (AHN) to provide a safe, welcoming and quality accommodation option for students. A homestay experience with AHN offers supportive family-style environments to assist students’ adaptation to life in Canberra and Australia. For many students homestay is a memorable and unique cultural experience.

All AHN homestay families undertake a thorough registration process that includes training, police checks, personal interviews and home-inspections.

homestaynetwork.org/public/ahn-insurance

To make a booking, please contact homestaynetwork.org

Students Under 18

Students under the age of 18 commencing study at ANU College are required to either reside with a DIBP-approved relative or to maintain accommodation and welfare arrangements approved by the College. In the case of the latter, students are required to reside with an AHN homestay family and must also employ the services of a professional caregiver (guardian). Professional caregiver services can be arranged through Professional Student Care (pscaustralia.com.au), or International Student Alliance (studentguardians.com)

Student visa holders currently enrolled in another institution in Australia are required to inform ANU College at least three weeks prior to the commencement of their program that they require the College to make the necessary welfare arrangements.

Other Accommodation Options

For information on ANU campus accommodation – accom.anu.edu.au

For private rental accommodation in Canberra – allhomes.com.au/ah/act/rent-residential

For share house accommodation in Canberra – allhomes.com.au/ah/act/share-residential

Note: ANU College cannot vouch for the quality or authenticity of accommodation advertised on these websites. Students are strongly urged to exercise due caution when searching for private rental or sharehouse accommodation. Students should not make any payments or enter any agreements until after arriving in Canberra and personally verifying the authenticity of the accommodation.

Canberra Greeting Service

ANU College can arrange for a student to be met upon arrival in Canberra, whether by train, bus or plane and taken to their pre-arranged accommodation. For bookings: greeting@anucollege.edu.au

For accommodation advice: student.support@anucollege.edu.au
# ANU Entry Requirements

The following is a guide for entry to ANU (from ANU College Foundation Studies) for 2014.

<table>
<thead>
<tr>
<th>College</th>
<th>Program</th>
<th>Overall Score</th>
<th>Prerequisites and other requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAS</td>
<td>B Arts</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Archaeological Practice</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Art History &amp; Curatorship</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Classical Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Development Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Environmental Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B European Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B International Relations</td>
<td>75%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Policy Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Languages (CASS)</td>
<td>69%</td>
<td>February start only for language beginners.</td>
</tr>
<tr>
<td></td>
<td>B Latin American Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Middle Eastern &amp; Central Asian Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Music</td>
<td>Completion of Foundation at 69% and audition by submission of DVD/CD recording.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Philosophy (Hons) Arts</td>
<td>February start only. Case by case assessment. College approval required.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Design Arts</td>
<td>February start only. Selection based on completion of Foundation program and submission of portfolio with application. May be slides, photos, web-link or disc.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Digital Arts</td>
<td>February start only. Selection based on completion of Foundation program and submission of portfolio with application. May be slides, photos, web-link or disc.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Visual Arts</td>
<td>February start only. Selection based on completion of Foundation program and submission of portfolio with application. May be slides, photos, web-link or disc.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Diploma Arts</td>
<td>February start only. Selection based on completion of Foundation program and submission of portfolio with application. May be slides, photos, web-link or disc.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Politics, Philosophy and Economics</td>
<td>85%</td>
<td>February start only. Case by case assessment. College approval required.</td>
</tr>
<tr>
<td>CAP</td>
<td>B Languages (CAP)</td>
<td>69%</td>
<td>February start only for language beginners.</td>
</tr>
<tr>
<td></td>
<td>B Pacific Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Asia-Pacific Studies</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Security Analysis (Asia-Pacific)</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td>CBE*</td>
<td>B Accounting</td>
<td>73%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Actuarial Studies</td>
<td>80%</td>
<td>Calculus. Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Business Administration</td>
<td>72%</td>
<td>Assumed Knowledge - Maths</td>
</tr>
<tr>
<td></td>
<td>B Commerce</td>
<td>70%</td>
<td>Assumed Knowledge - Maths</td>
</tr>
<tr>
<td></td>
<td>B Economics</td>
<td>73%</td>
<td>Assumed Knowledge - Maths</td>
</tr>
<tr>
<td></td>
<td>B Finance</td>
<td>73%</td>
<td>Assumed Knowledge - Maths</td>
</tr>
<tr>
<td></td>
<td>B International Business</td>
<td>73%</td>
<td>February start only. Assumed Knowledge - Maths</td>
</tr>
<tr>
<td></td>
<td>B Statistics</td>
<td>73%</td>
<td>Advanced Maths</td>
</tr>
<tr>
<td>CECS</td>
<td>B Advanced Computing</td>
<td>75%</td>
<td>February start only. Advanced Maths.</td>
</tr>
<tr>
<td></td>
<td>B Advanced Computing (R &amp; D)</td>
<td>92%</td>
<td>February start only. Advanced Maths. Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Engineering (Hons)</td>
<td>74%</td>
<td>60% Calculus. Physics is assumed knowledge.</td>
</tr>
<tr>
<td></td>
<td>B Engineering (R &amp; D)</td>
<td>92%</td>
<td>February start only. Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Information Technology</td>
<td>69%</td>
<td>February start only. 60% Calculus.</td>
</tr>
<tr>
<td></td>
<td>B Software Engineering (Hones)</td>
<td>74%</td>
<td>February start only. 60% Calculus.</td>
</tr>
<tr>
<td>COL*</td>
<td>B Laws</td>
<td>85%</td>
<td>Case by case consideration. College approval required. 85% Advanced Academic English.</td>
</tr>
<tr>
<td>COS</td>
<td>B Biotechnology</td>
<td>69%</td>
<td>February start only. 60% Chemistry.</td>
</tr>
<tr>
<td></td>
<td>B Genetics</td>
<td>75%</td>
<td>February start only. 60% Chemistry.</td>
</tr>
<tr>
<td></td>
<td>B Interdisciplinary Studies (Sustainability)</td>
<td>69%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Interdisciplinary Studies (Hones) (Sustainability)</td>
<td>81%</td>
<td>Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Medical Science</td>
<td>75%</td>
<td>February start only. 60% Chemistry.</td>
</tr>
<tr>
<td></td>
<td>B Philosophy (Hones) Science</td>
<td>Prior knowledge of certain subjects. Case by case consideration. College approval required.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B Psychology (Hones)</td>
<td>81%</td>
<td>Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Science</td>
<td>81%</td>
<td>Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Science (Forest Sciences)</td>
<td>92%</td>
<td>Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Science (Psychology)</td>
<td>81%</td>
<td>Prior knowledge of certain subjects.</td>
</tr>
<tr>
<td></td>
<td>B Science (Res &amp; Env Mgt)</td>
<td>81%</td>
<td>Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Science (Science Communication)</td>
<td>81%</td>
<td>Case by case consideration. College approval required.</td>
</tr>
<tr>
<td></td>
<td>B Science (Advanced Hones)</td>
<td>81%</td>
<td>Case by case consideration. College approval required.</td>
</tr>
</tbody>
</table>

The above information is subject to change. Please note that minimum grades may vary within the prerequisites.

* Entry scores will be calculated based on the grade average of all six degree pathway related academic courses.
ANU College Foundation Studies

Entry into either program is dependent on the ANU College English language and academic entry requirements.

## English Language

<table>
<thead>
<tr>
<th>English Test</th>
<th>FS Standard (2 semesters)</th>
<th>FS Extended (3 semesters)</th>
</tr>
</thead>
<tbody>
<tr>
<td>IELTS (Academic)</td>
<td>6.0 (minimum 5.5 across all bands)</td>
<td>5.5 (minimum 5.0 across all bands)</td>
</tr>
</tbody>
</table>

For other test equivalencies e.g. TOEFL, PTE, please contact the College directly

## Academic

### Country

<table>
<thead>
<tr>
<th>Country</th>
<th>FS Standard (2 semesters)</th>
<th>FS Extended (3 semesters)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>Year 12 – 75% average in relevant subjects</td>
<td>Year 11 – 70% average (indicative only)</td>
</tr>
<tr>
<td>China</td>
<td>SMS 2 – 90% grade average; SMS 3 – 80% grade average</td>
<td>SMS 2 – 75% grade average</td>
</tr>
<tr>
<td>GCE 'O' Levels</td>
<td>General Secondary Education Certificate – 85% grade average in 4 best relevant academic subjects</td>
<td>General Secondary Education Certificate – 75% grade average in 4 best relevant academic subjects</td>
</tr>
<tr>
<td>Hong Kong</td>
<td>Form 5:</td>
<td>Form 5:</td>
</tr>
<tr>
<td></td>
<td>★ HK Band 1 Schools – minimum 65% average (or Level 4 average)**</td>
<td>★ HK Band 1 Schools – minimum 60% average (or Level 3 average)**</td>
</tr>
<tr>
<td></td>
<td>★ Other Schools – minimum 75% average (or Level 5 average)</td>
<td>★ Other Schools – minimum 65% average (or Level 4 average)</td>
</tr>
<tr>
<td></td>
<td>Form 6:</td>
<td>Form 6:</td>
</tr>
<tr>
<td></td>
<td>★ “HK Band 1 Schools” – minimum 60% average (or Level 3 average)**</td>
<td>★ HK Band 1 Schools - Minimum 55% average (or Level 2 average)**</td>
</tr>
<tr>
<td></td>
<td>★ Other Schools - minimum 65% average (or Level 4 average)</td>
<td>★ Other Schools - minimum 60% average (or Level 3 average)</td>
</tr>
<tr>
<td></td>
<td>★ HKDSE - 9 points (3, 2, 2, 2), English must be ‘3’ minimum. Other core or relevant electives must be ‘2’ minimum.</td>
<td>★ HKDSE - 7 points (2, 2, 2, 1), English must be ‘2’ minimum.</td>
</tr>
<tr>
<td>Indonesia</td>
<td>SMU 3 – Grade 7.0 average</td>
<td>SMU 2 – Grade 7.5 average</td>
</tr>
<tr>
<td>Japan</td>
<td>Completion of Year 3 of Senior High school (Upper Secondary School Leaving Certificate) – 70% grade average</td>
<td>Completion of Year 2 of Senior High school – 75% grade average</td>
</tr>
<tr>
<td>Macau</td>
<td>Form 5 (English Schools) – 65% average in relevant subjects; Form 6 (Chinese Schools) – 70% average</td>
<td>Form 5 (English Schools) – 60% average in relevant subjects; Form 6 (Chinese Schools) – 65% average</td>
</tr>
<tr>
<td>Malaysia</td>
<td>SPM (or forecast) – Grade B in 5 subjects</td>
<td>SPM (or forecast) – Grade B in 3 subjects</td>
</tr>
<tr>
<td>Singapore</td>
<td>GCE O-Level (or forecast) – Grade B in 5 subjects</td>
<td>GCE O-Level (or forecast) – Grade B in 3 subjects</td>
</tr>
<tr>
<td>South Korea</td>
<td>Completion of Year 12 – 70% grade average</td>
<td>Completion of Year 11 – 75% grade average</td>
</tr>
<tr>
<td>Taiwan</td>
<td>Completion of Year 12 – 70% grade average</td>
<td>Completion of Year 11 – 75% grade average</td>
</tr>
<tr>
<td>Vietnam</td>
<td>Completion of Year 12 – Grade 6 average</td>
<td>Year 11 – Grade 7 average</td>
</tr>
<tr>
<td>International Baccalaureate</td>
<td>24</td>
<td>N/A</td>
</tr>
</tbody>
</table>

* The selection of the Band 1 schools was based on the reputation, academic quality and the schools’ previous academic performance. The list of the Band 1 schools is used as an internal reference only.

** For average score calculation of Form 5, Form 6 and HKDSE results, calculation will be based on 3 Core plus 1 Elective, or 2 Core plus 2 Elective. Core must include English and Liberal Studies (for students enrolling in Arts/Laws), or English and Maths (for students enrolling in Science/Business/Engineering).**

Other requirements: ANU College requires students to be at least 17 years of age at the commencement of the ANUC Foundation Studies program. Students intending to continue into a degree program at The Australian National University should be aware that students are required to be at least 18 years of age within the first 6 weeks of the start of their degree program. Further information is located at info.anu.edu.au/study/International_Office_under_18

Australian permanent residents who hold international academic qualifications can also apply for the ANUC Foundation Studies program.
How to Apply

To apply direct

Visit: anucollege.edu.au

OR

Complete the Application for Admission form and send it to us at:

Admissions Centre
Building 95, Fulton Muir Building
Corner Barry Drive and North Road
The Australian National University
Canberra ACT 0200, Australia
T +61 2 8263 1888
F +61 2 9267 0531
E anucadmissions@anucollege.edu.au

To apply through an agent

Complete the Application for Admission form and return it to your local representative.
If you have any questions, please contact our Admissions Centre.

Step 1

Complete all sections of the Application for Admission form.

Step 2

Attach the following documents:
★ Certified copies of your academic qualifications (translated into English)
★ Evidence of English language proficiency
★ A copy of your passport, visa or birth certificate.

Step 3

Submit your application to:
★ our Admissions Centre by post or online at anucadmissions@anucollege.edu.au; or
★ locally through an authorised education agent.

Step 4

Your application will be reviewed for eligibility, and you will be notified in writing of the outcome.

For information concerning student visas to Australia

Please refer to the Australian Department of Border Protection (DIBP) website – immi.gov.au.
Terms and Conditions

I (which expression includes the parent/guardian) hereby accept the offer made to me by Study Group Australia Pty Limited trading as ANU College (and hereinafter referred to as ANUC) to enrol in the ANU College Foundation Studies Standard/Extended and/or the English courses (hereinafter referred to as “the course”) intake as referred to in the Letter of Offer (“the Offer”).

I agree to pay to ANUC the tuition fees and other charges applicable for my course in accordance with the payment terms. I further agree to pay all additional fees and such other charges as may become payable to ANUC during the period of my enrolment. ANUC agrees to provide tuition to me in all subjects of the course, conditional upon my working regularly and systematically through those subjects in accordance with instructions and provided all fees owing are paid on the due dates.

The ESOS framework

The Australian Government wants overseas students in Australia to have a safe, enjoyable and rewarding place to study. Australia’s laws promote quality education and consumer protection for overseas students. These laws are known as the ESOS Framework and they include the Education Services for Overseas Students (ESOS) Act 2000 and The National Code (for more information about your rights under the ESOS Framework, please refer to https://aes.gov.au/Regulatory-Information/Pages/Information-for-Students.aspx. If you have any concerns about any of these matters after you arrive at ANUC, please contact your Campus Director. Please note that information is collected by ANUC during each student’s enrolment in order to meet its obligations under the ESOS Framework. This is to ensure students’ compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the ESOS Framework.

Information collected about each student during enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Service (TPS). In other instances information collected during enrolment can be disclosed without the student’s consent where authorised or required. I acknowledge that:

1. It is a condition of enrolment that I attend all scheduled classes except where there is a legitimate reason for non-attendance (eg illness supported by a Doctor’s Certificate) which is acceptable to ANUC. If the enrolment terminates due to a breach of this condition, I understand and agree that I am not entitled to any refund of the tuition fee or other charges paid.

2. All lessons and any related material supplied by ANUC are copyright and remains the property of ANUC. Any unauthorised copying may constitute a breach of the Copyright Act 1968 (as amended).

3. I am required to use my best endeavours to meet the requirements of the course and to abide by the rules and regulations of ANUC for the running of ANUC and the conduct of students. If I breach any of the rules of ANUC, fail to pay an amount payable for the course, or my behaviour is deemed unacceptable by ANUC, or a breach of visa conditions, including nonattendance or unsatisfactory progress, my enrolment may be cancelled and I agree that I will not be entitled to any refund of the tuition fee or other charges paid.

4. Infringement of campus rules and regulations will result in a fine under local campus rules and regulations.

5. I may be required to attend organised ANUC excursions and activities as part of my course.

6. I authorise ANUC to obtain medical treatment for me should such action be deemed necessary by ANUC or a staff member acting on behalf of ANUC. I agree to indemnify ANUC for any expense, loss, damage or liability of whatsoever nature occasioned as a result of authorising and arranging such emergency medical treatment.

7. I am responsible for my own books, equipment and personal items and I hereby release ANUC from all liability and claims for loss or damage to such items, however caused.

8. I am required to carry ANUC identification at all times while on campus.

9. I must notify ANUC of my Australian residential address and contact details within 7 days of arrival or within 7 days if I change my address or contact details.

10. I have read and understood the “Complaints and Appeals Policy” outlined in this document.

11. I have read, understood and agreed to the terms of the “Cancellation and Refund Policy” outlined in this document.

12. I have read and understood this document. I confirm that the terms and conditions of the offer have been explained to me.

13. I have been informed about, or provided information on the following:
   a. the entry requirements for admission into the course, including level of English language required and academic qualifications required;
   b. course duration and content, including information about training and assessment methods;
   c. the facilities, classroom equipment and learning resources;
   d. the grounds on which the enrolment may be deferred, suspended or cancelled, and accept any conditions set out in the Letter of Offer;
   e. If I am accompanied by any school-aged dependents, I will be required to pay their full fees if they are enrolled in either a government or non-government school.

15. I acknowledge that I have reviewed the cost of living expenses and the estimated total cost for tuition fees and other charges and acknowledge I have, or will have, the financial capacity to complete my course of study. Information is available at http://www.immi.gov.au/students/student-visa-living-costs.htm

16. This agreement, and the availability of complaints and appeals processes, does not remove the right of the student to take action under Australia’s consumer protection laws.

Cancellation and refund policy

1. ANUC agrees to refund within 28 days, tuition fees paid where the student produces acceptable certified evidence that the application made for a student visa was rejected by a visa-issuing authority. The amount of the refund is the unspent prepaid fees received by ANUC.

2. ANUC agrees to refund within 28 days of the receipt of written notice of cancellation by the student, all tuition fees paid by or on behalf of the student, less the amounts to be retained as agreed and as detailed below:
   a. If written notice is received more than four weeks before the commencement date of the student’s course, AUS$2,500.
   b. If written notice is received in the four weeks prior to the commencement date of the student's course, 50% of the tuition fees for the course.
   c. No refund of tuition fees will be paid to the student if written cancellation is received after the commencement date of the student’s course.
   d. Enrolment fees are non-refundable.
Upon receiving a Letter of Offer and an Acceptance Form, an applicant will be asked for accepting the following terms and conditions.

3. In the unlikely event that ANUC is unable to deliver a course in full, the student will be offered a refund of the unused portion of prepaid tuition fees. The refund will be paid to the student within fourteen days of the day on which the course ceased being provided. Alternatively, the student may be offered enrolment in a suitable alternative course at no extra cost. The student has the right to choose whether they would prefer a refund of the unused portion of prepaid tuition fees, or to accept a place in another course. If the student chooses placement in another course, they will be asked to sign a document to indicate acceptance of the placement. If ANUC is unable to provide a refund or place the student in an alternative course, the Tuition Protection Service (TPS) will assist the student to find a suitable alternative course at no extra cost or, as the last resort, refund any unspent tuition fees.

4. If the student withdraws from a course before commencing any study, and ANUC has paid an amount to a representative in relation to their recruitment, the refund will be further reduced by that amount. The representative will be responsible for refunding that amount to the student.

Claiming a refund
Applications for a refund should be in writing and addressed to the International Admissions Centre (if you are still in your home country) or the Campus Director (if you are in Australia) according to the contact details listed on your letter of offer.

Package programs
Students can apply for a package program of the Foundation Program (Standard) or Foundation Program (Extended) plus Bachelor degree at the Australian National University (ANU). Students with permanent residency cannot receive an ANU offer as they are required to apply to ANU through UAC at the end of their Foundation year. The procedures for students who do not take up their place at the University after being offered a package program are as follows:

★ If the student wishes to change provider, or withdraw altogether from the package of study, he/she must apply to do so through ANUC and the University's International Centre (before the completion of the ANU College Foundation Studies Standard/Extended) or the University's International Centre (after the completion of the ANU College Foundation Studies Standard/Extended).

★ All applications for refund must be made in writing to the Director, International Admissions Centre. The application will be assessed and the student will be advised of the decision and of any refund of fees that is approved.

Publicity
The student (and, where applicable, his or her parent or guardian):

i. agrees that the student's photographs, videos, artwork or other works, as well as recorded or written testimonials and details of the student's achievements ("Student Images and Testimonials") may be used by Study Group, or by a third party agent of Study Group, worldwide for promotional purposes including in its printed and online marketing materials and on any social media network without further consent or notification; and

ii. gives consent to Study Group storing, or transferring across international borders, copies of the Student Images and Testimonials for such purposes.

Credit card payments
Payments made by credit cards (Visa, MasterCard and American Express) will attract a 2% surcharge.

Overseas Student Health Cover (OSHC)
As a condition of the student visa, all international students must hold valid OSHC for the length of the visa. If students have not been invoiced for this, they must organize this cover by themselves.

Overseas Student Health Cover (OSHC) refund policy
If the student has not arrived in Australia, ANUC will refund the OSHC directly. If the student has arrived in Australia and is:

★ Discontinuing studies and returning home
★ Transferring to another provider, or
★ No longer on a student visa.

The OSHC provider will organise the refund. Refunds are processed on a pro-rata monthly basis. Refund forms are available on the OSHC website.

Dispute Resolution
In the event of a dispute between an individual student and ANUC, internal procedures are in place to facilitate the resolution of the dispute. An overseas student may lodge an external appeal or make an external complaint about a decision by contacting the Overseas Students Ombudsman. The Overseas Students Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Students Ombudsman website oso.gov.au or phone 1300 362 072 for more information.

A summary of the Complaints and Appeals process is as follows:

1. Code of Conduct, Attendance and Discipline
Each student is expected to abide by the terms and conditions of enrolment and the published rules and code of conduct of ANUC. Disciplinary procedures will be applied in the event of a breach of these rules. All staff are expected to apply ANUC policy and rules fairly and without favour, but if a student considers that this has not occurred, the student may refer the matter to the Grievance Counsellor. If the student is dissatisfied with the Grievance Counsellor’s decision, he/she may lodge a formal appeal. The appeal will be considered by the case review panel, which includes the Campus Director. All decisions will be in writing and occur within specified time periods.

2. Service and Academic Programs
In the event of a student complaint concerning the quality of the service or teaching provided by ANUC, the student will report the matter to a person in a position of authority at ANUC. The complaint may either be dealt with by that person, or referred to the Grievance Counsellor where the Complaints and Appeals process is followed.

3. Contractual and Financial Issues
Any queries relating to tuition fees and other charges payable to ANUC (or refunds) will initially be dealt with by ANUC Finance and Administration staff. If the student is dissatisfied with the decision, the matter will be referred to the Campus Director for determination. If either the action taken or the outcome does not satisfy the student, he/she may write to the Finance Director, who will in turn convey a decision in writing to the student.

Study Group Australia Pty Limited reserves the right to amend these terms and conditions from time to time and without prior notice.
Building Futures with Study Group

Corporate Social Responsibility

As a global education provider Study Group seeks to make a difference by funding the construction of schools in disadvantaged communities. Through our charity Building Futures, Study Group works to identify those communities where the building of a school will contribute to the preservation of the social structure for future generations.

Study Group also recognises its responsibility towards protection of the environment and fosters among its staff, suppliers, customers, shareholders and local communities an understanding of environmental issues in the context of its business. Our collective task is to ensure that we continually improve the environmental impact of our global activities.

Quality education worldwide

ANU College is part of Study Group, a quality global education provider that invests in students’ futures and enhances their prospects by focusing as much on the way they learn as the qualifications they achieve.

Study Group provides:
★ Higher Education
★ Career Education
★ English Language

Visit studygroup.com

Contact

Admissions Centre
E: anucadmissions@anucollege.edu.au

ANU College
Building 95, Fulton Muir Building
Corner Barry Drive & North Road
The Australian National University
ACT 0200, Australia
T: +61 2 6125 6688
F: +61 2 6257 1433

Agents: studygroup.com/partners
Students: anucollege.edu.au

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Provider: Australian National University
CRICOS Provider Code: 00120C

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